

COTSWOLD FURNITURE ADVICE

To keep your Vincent Sheppard furniture in the best possible condition, we would advise you to respect the following instructions for use and maintenance.

UNWRAPPING PRODUCTS

Please take the greatest of care when unwrapping your furniture so as not to damage it in any way. Marks from knives and scissors, scratches from staples or from placing table tops on the ground, etc., are not covered under Cotswold Furniture warranty. Refer below for the Cotswold Furniture warranty.

CLEANING / MAINTAINING

Cleaning Cotswold Furniture

Chairs: clean with a damp cloth. Avoid aggressive detergents and hard brushes.

The woven paper can be cleaned easily by wiping with a damp cloth. Our Lloyd loom outdoor furniture is dirt and damp resistant. To maximize the lifespan of your furniture and scratches should be quickly treated using the Vincent Sheppard touch up paint.

Cushions – fabric: Follow the instructions on the sample card, or on the card delivered with the cushions.

COTSWOLD WARRANTY

Cotswold Furniture Warranty

Furniture marked for residential and domestic use, has a 3-year structural guarantee.

Furniture marked for commercial use has a 2-year structural guarantee.

Warranty conditions do not cover normal wear and tear. Warranty could be affected when it is apparent to Cotswold that abnormal treatment has occurred.

Moving furniture from the original delivery address may void any guarantee.

Use your furniture only as indicated.

Indoor Lloyd Loom

Each Vincent Sheppard product is available with nylon or felt glides in order to protect the feet and all types of floor surfaces. Using the correct glides will prevent any damage due to contact between the feet and the ground. Replacement glides can easily be purchased at [our Vincent Sheppard Services web shop](#).

Should the paint on your furniture become damaged, then a small touch up of paint from the touch up bottle will restore the finish perfectly. Touch up bottles can also easily be purchased at the [Services web shop](#).

Outdoor Lloyd Loom

The outdoor collection is made of aluminium frames with a special treated Loom. After the weaving process, the woven paper is dipped in a latex emulsion to form a flexible coating for moisture resistance. A special paint from the automotive sector makes the weave resistant to sun and rain. What's more, the open weave prevents the chairs from retaining heat, even after long hours in the sun.

Designs from our outdoor range must be stored indoors during periods of particularly heavy rain or frost.