

# FERMOB CARE ADVICE

To keep your Fermob furniture in the best possible condition, we would advise you to respect the following instructions for use and maintenance.

## UNWRAPPING PRODUCTS

Please take the greatest of care when unwrapping your furniture so as not to damage it in any way. Marks from knives and scissors, scratches from staples or from placing table tops on the ground, etc., are not covered under the Fermob guarantee. Refer to the Fermob guarantee via the [Patio & Balcony Outdoor](#) website.

## CLEANING / MAINTAINING

### **Cleaning Fermob Furniture**

Metal furniture can be cleaned using either clean water or water containing a non-detergent soap.

The furniture should then be wiped dry to remove any smears or traces of limescale.

Abrasive sponges should not be used to scrub the furniture, and no abrasive powders or other types of detergent should be used.

For dirt that is more heavily ingrained, you should use either a window-cleaning product that contains alcohol, or a specific product such as Star brite® Multi-Purpose Cleaner.

For furniture incorporating both metal and outdoor technical fabric, the fabric should be cleaned with soapy water. For ingrained dirt, you should use a brush and a specific product such as Star brite® Multi-Purpose Cleaner.

### **Maintaining Fermob Furniture**

All our products are delivered with pads that protect the furniture feet as well as floor surfaces. These pads prevent any degradation or damage to the feet resulting from contact with the ground, which can sometimes be damp or harsh. We recommend that you replace any lost pads by ordering a new set from your Fermob dealer.

Any scratches should be quickly treated using the available Fermob after-sales tools (such as touch-up pens and sprays in the colour of your furniture). If rust begins to appear as a result of a scratch or bump, you should not sand it, but instead, repaint as quickly as possible the area using the appropriate Fermob retouch pen or aerosol spray. If rust develops on stainless-steel parts, then a polish (liquid or paste only) should be applied as soon as the first traces appear. The sooner action is taken, the less the rust will spread.

Some Fermob furniture includes wood treated with Textrol® to protect it from the

weather. By its very nature, wood requires special care: a wood seal such as Textrol® should be regularly applied, with the prior application of a wood cleaner such as Net-Trol® if necessary.

Do not cover your furniture with a tarpaulin or plastic tablecloth and avoid prolonged contact with any object that can hold water and humidity (such as flower pots, plate stands, etc.): in combination with heat, moisture can damage the appearance of the paint. To prevent moisture retention, we recommend that you tilt tables (using wedges) and chairs (resting against the table and not placed upside down on them) when not in use.

Table tops should not be covered with plastic sheeting: the chemical components in this type of material can, over time, alter the appearance of the paint as well as its protective anti-corrosion and anti-UV property.

Furniture that features OTF (outdoor technical fabric) should be protected from potential damage from contact with sharp objects or sources of heat such as cigarettes.

Due to the nature of the material used, iron furniture does not react well to highly saline environments. For coastal environments, we recommend our aluminium products.

The lifespan of your furniture will vary in relation to the conditions and type of use. To maximise the lifespan of your product, we recommend that you store it in a dry, well-ventilated place during the winter, and ensure it is protected from any knocks and bumps.

We recommend that you clean off any traces of bird droppings as quickly as possible, as these can be particularly damaging and may lead to the permanent corrosion or staining of your furniture.

**Fermob furniture is designed and manufactured using recycled and recyclable materials. To help us protect the environment, please remember to take your packaging and any old unwanted furniture to your local waste disposal centre for recycling.**