

The Fermob Warranty

- All Fermob furniture has a 2 – 3year warranty in Australia depending on the product. Please refer to the individual product page for warranty periods.

The Fermob guarantee does not cover the following:

Any damage arising from insufficient care, or from non-compliance with the supplied instructions and advice for receiving, assembling, using, maintaining and storing Fermob furniture.

Rings or stains undeclared on unpacking (including stains related to the humidity retention + heat combination).

General wear and tear or natural fading of the materials used.

Corrosion originating from scratches or abrasions that result from general wear and tear and which cannot be removed via standard cleaning and maintenance processes.

Minor spots of rust under table tops and seats or on bases. These are a natural outcome of the material used (iron) and can be treated using the maintenance tools provided.

The corrosion of stainless-steel parts due to use in a confined, chlorinated environment.

The corrosion of steel furniture, including stainless-steel, as a result of direct use in seafront.

Any changes in the visual appearance of wood that are directly linked to ageing. As wood is a living material, the appearance of its surface evolves naturally over time.

Like the furniture, Fermob accessories (cushions, spike-lights, rugs etc.) are designed to last, based on a careful selection of materials.

Hence:

- Acrylic textiles and PVC are guaranteed for 2 years against UV, wear and tear, mould and tearing.
- The reticulated foam stuffing is also guaranteed against mould for 2 years.

All metal accessories are supplied with a high protection treatment which is guaranteed against corrosion and other forms of deterioration for 2 years subject to the same conditions and exclusions as furniture.

Deterioration caused by failure to observe storage and maintenance instructions, which can be found on each accessories article page, is not covered by the guarantee.